



Zalando PwC and SAP

S/4HANA is live at Zalando. Our joint success story.

One of the biggest S/4 Retail and Finance program worldwide

In July 2020 a joint team from Zalando, PwC and SAP set live one of the most complex retail and finance transformations worldwide. The SAP S/4HANA program was the baseline to ensure sustainable, scalable business growth.

The strategic goals we set ourselves to achieve were: simplified and scalable business processes, increased end-2-end automation, sound data governance and the best-in-class hybrid SAP and non-SAP technology platform. Our joint cross-functional team delivered a solution that brings immediate value to the business but also opens doors for future upgrades and synergies. Despite the Covid-19 circumstances, that forced us to change ways of working in the last months of the program, we went live on the targeted date – thanks to great partnerships and the immense dedication of everyone involved.

The program in numbers

Effort invested:

- 16 months from start to GoLive
- > 180 team members
- ~20 bn. FI-CA documents migrated
- ~50 m. articles migrated
- ~1 bn. €. of stock volume migrated

Results in operations handled by the solution per day:

- 10 m. material movements
- 100 m. records in ACDOCA
- 1 m. dunnings
- 45 m. FI-CA postings



The key factors to a successful transformation program



Hybrid implementation model

Choose the right way of working for your company and program. With a hybrid model of agile and waterfall you ensure, that the right functionalities are delivered in strong alignment with your business on time. You will not lose focus in agile implementation phases and also consider End-2End processes during cross functional testing, cutover and GoLive.



Minimum Viable Product (MVP)

Always have the key strategic goals for your program on your radar. Commit to a minimum viable product scope to reach these goals and always focus on setting it live on time. Manage MVP scope and timeline on the run strictly. Deliver non-MVP functionalities subsequently in subsequent releases. This keeps the team motivated and stakeholders committed.



Partnerships

Build a strong internal alliance with your key functional and technical stakeholders to build the best winning team. Choose partners to enrich your capabilities and get access to a broad network of available resources. Get experts in to solve issues fast and secure your timeline while positioning your team in the key roles to demonstrate and grow their capabilities.

“It was great to have such a capable implementation partner on our side. You showed what partnership means. Your flexibility, dedication, and great pool of talents enabled us to move fast and solve all challenges we faced. I hope you had as much fun during the project as we did ... This was an excellent opportunity to see ... “Why SAP”? Your product portfolio, your commitment to our success make SAP the fundamental part of our IT strategy ...”

– Yuriy Volosenko, Zalando



Video:
Success Story

Contact

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